

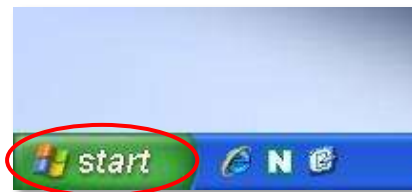
Removing Norman

How do I remove Norman from my system?

In some instances you may need to uninstall Norman to install a new version of our software or to repair a damaged installation.

PLEASE ENSURE ALL WORK IS SAVED AND ANY NON-ESSENTIAL PROGRAMS ARE CLOSED

- 1) **Left-Click** on **Start** in the bottom left of you screen.

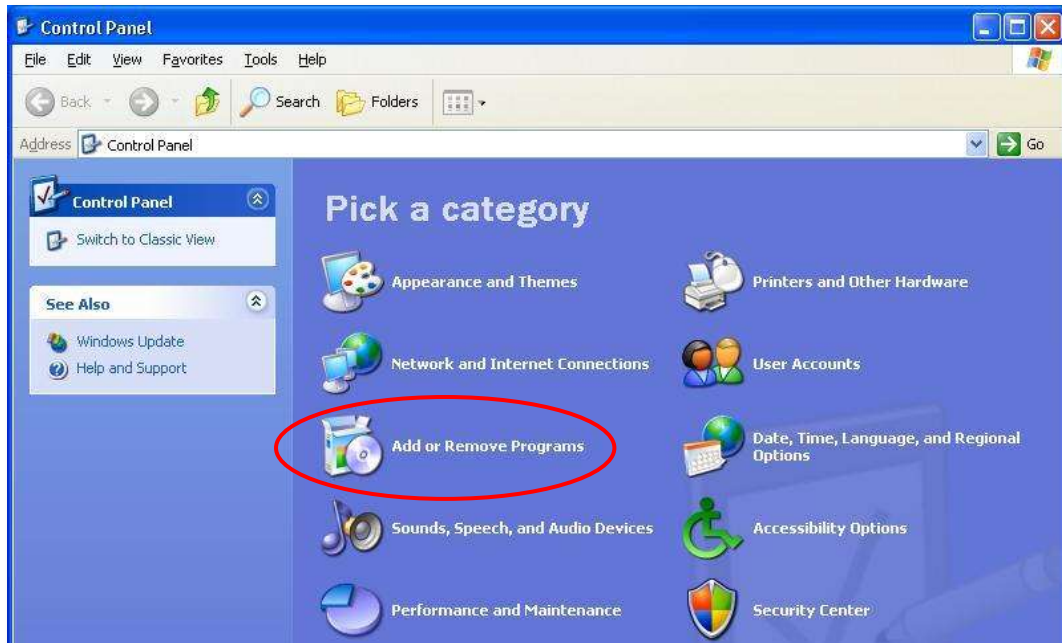


- 2) **Left-Click** on **Control Panel** from the menu.

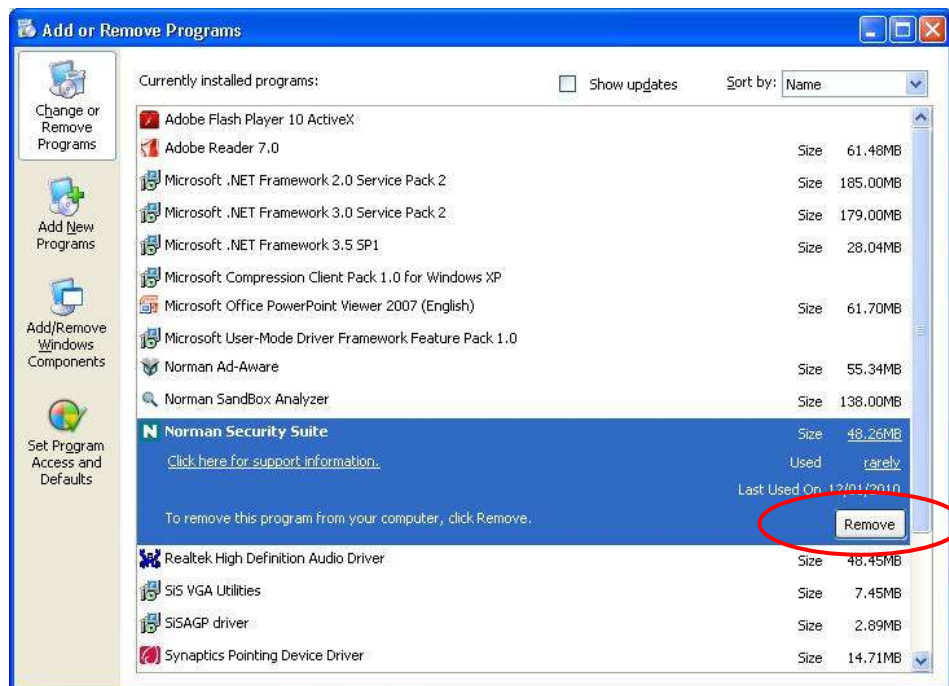


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3) From the Control Panel **Left-Click** on **Add or Remove Programs**.

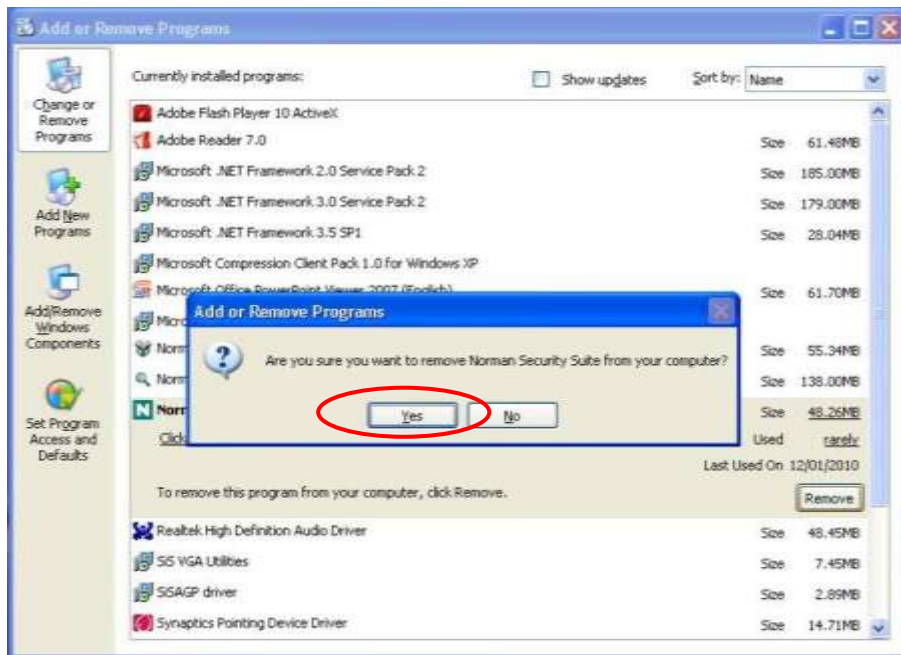


4) Scroll down to Norman on the list of currently installed programs. **Left-Click** on **Norman** and then **Left-Click** on **Remove**.

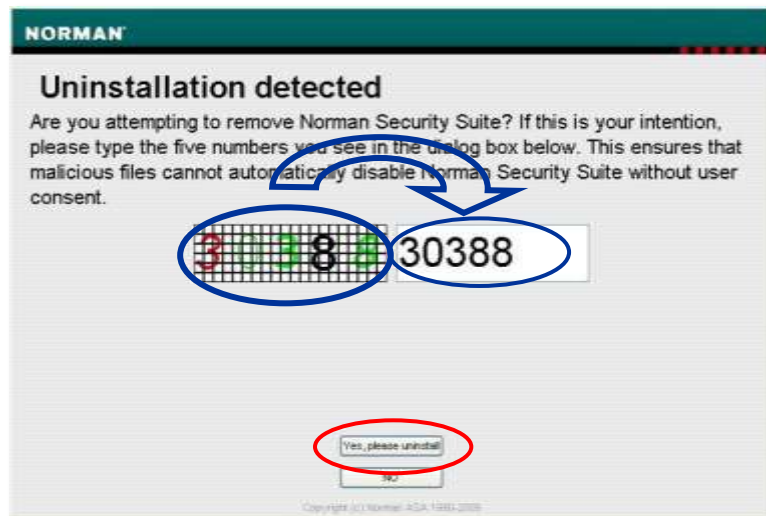


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5) When the prompt appear **Left-Click on Yes.**

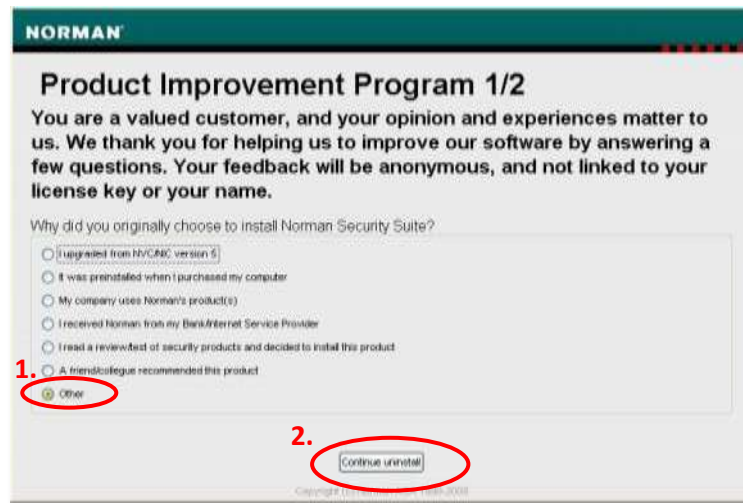


6) The Norman Un-installation wizard will then appear. **Type the numbers**, as they appear in the image, into the **text-box** on the right and then **Single Left-Click on Yes, please uninstall.**

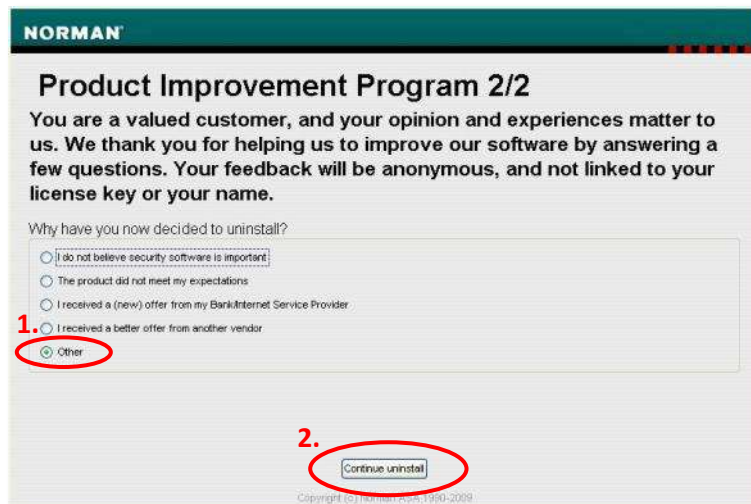


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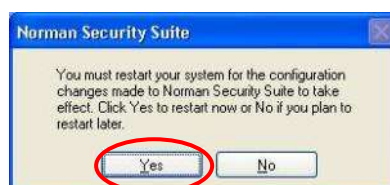
- 7) The Wizard will then ask you to provide information on why you originally chose to install Norman Security Suite. Please **Single Left-Click** the **Radio-button** ₁ next the statement that is most relevant to you. If you are re-installing Norman Security Suite immediately after please choose “other”. Then **Single Left-Click** on **Continue uninstall** ₂.



- 8) In the next screen **Single Left-Click** on the **radio-button** ₁ next to the option which best describes why you chose to uninstall Norman. If you plan to re-install immediately after, please choose “other”. Then **Single Left-Click** on **Continue Uninstall** ₂.

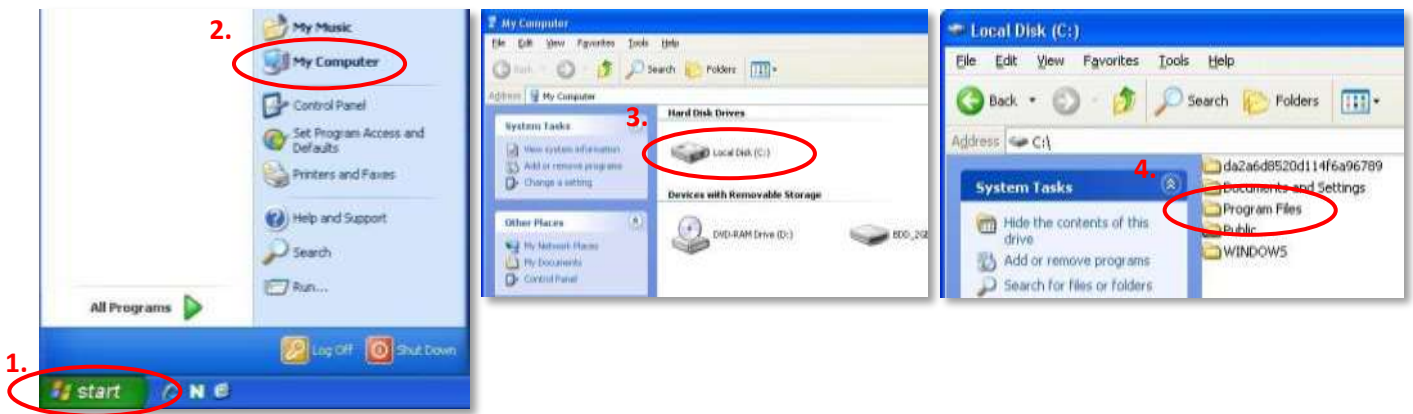


- 9) Norman Security Suite will then uninstall. When completed, you will then be prompted to restart your computer. **Single Left-Click** on **Yes**.

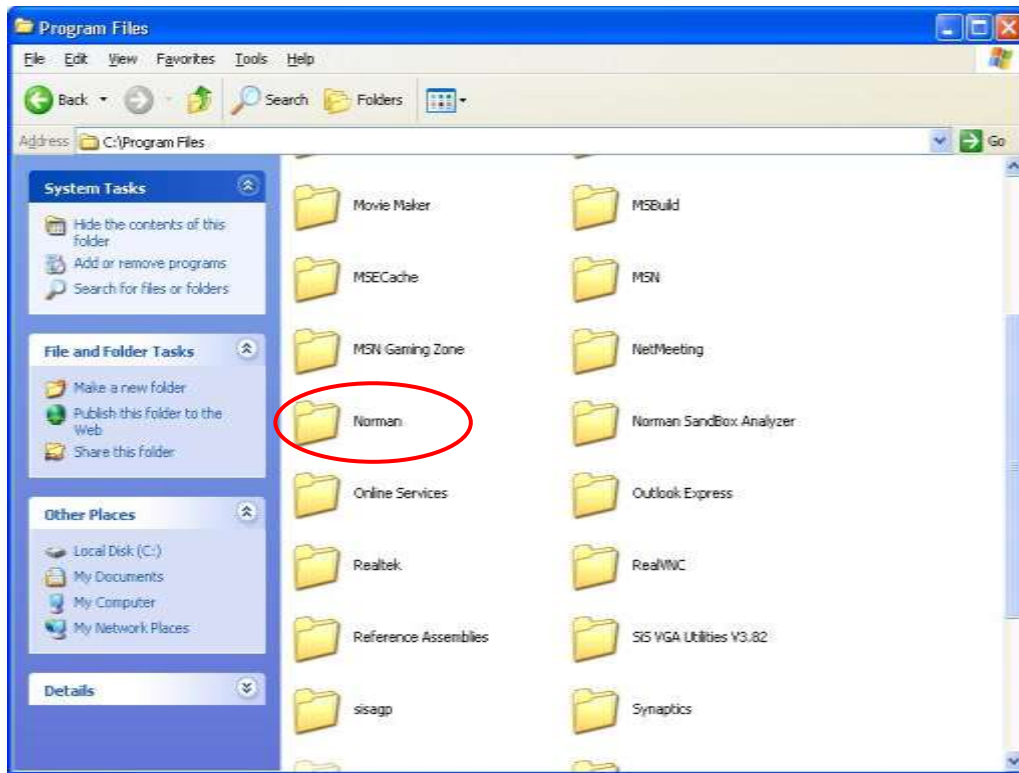


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10) Once your system has restarted go to **Start** ₁ > **My Computer** ₂ > **(Local Disk) C:** ₃ > **Program Files** ₄.



11) In the Program Files directory find the Norman folder. **Single Left-Click** on the Norman folder and then press the  key.



You have now successfully removed Norman from your system.

For a detailed guide on how to re-install Norman, please see the "Installing Norman" guide.

www.norman.com/support